



Graffit Standards {General Rules}

The hotel management kindly asks all guests to pay attention to the following standards and hotel policies that guarantee a pleasant and safe stay in Graffit Gallery Hotel. Ignoring some of the rules and the loss or damage of equipment and/or facilities will be arranged according to the inventory sheet and pre-established price list.

{Property Policy}:

- **Check-in** after 03:00 pm. If you arrive before this time, you are more than welcome to leave your bags in the hotel storage room free of charge.
- **Check-out** is until noon /12:00 h. Please, make sure that you take all your valuables with you, pay all your bills at the front desk and return your room key-card.
- Required at check-in:
 - **Credit card or cash deposit required (The deposit will be refunded prior to departure if all bills are paid).**
 - **Government-issued photo ID required**
 - **Minimum check-in age is 18 (without adult supervision)**
- Only registered guests are allowed in the guest rooms.
- **Your Friends & Family** are welcome to meet with you in our Restaurant, Lobby. A stay over the night can be through reservation.
- Please keep your money and valuables in the safe, which is located in your room. Make sure that you lock the safe with your personal passcode. The hotel is not responsible for damage caused by the loss of money and/or values where these are not deposited in the safe.
- **Pets** and other animals are not allowed in Graffit Gallery Hotel.
- **Smoking** is absolutely forbidden on the territory of the Graffit Gallery Hotel. Failure to comply with this rule will be penalized without exception.
- **Children** under 13 years old are not allowed in the sauna, swimming pool or fitness facility without adult supervision. Jumps in the swimming pool are forbidden due to safety reasons.
- Importation and use of equipment which can cause a fire is prohibited.

{Guests behavior in the hotel}:

Please follow good manners and hotel rules at the hotel. In case of breaking these rules, you may be immediately ask to leave the hotel. In such cases you are still obliged to pay for the accommodation and additional services ordered. You are not eligible to claim a refund for payments already made.

{Guests responsibility}:

Please respect the comfort of the other guests and observe social arrangements. As a guest you are responsible for damage caused on purpose or by accident by you. This applies also to the hotel furniture and other equipment, other guests in the hotel or their property.