

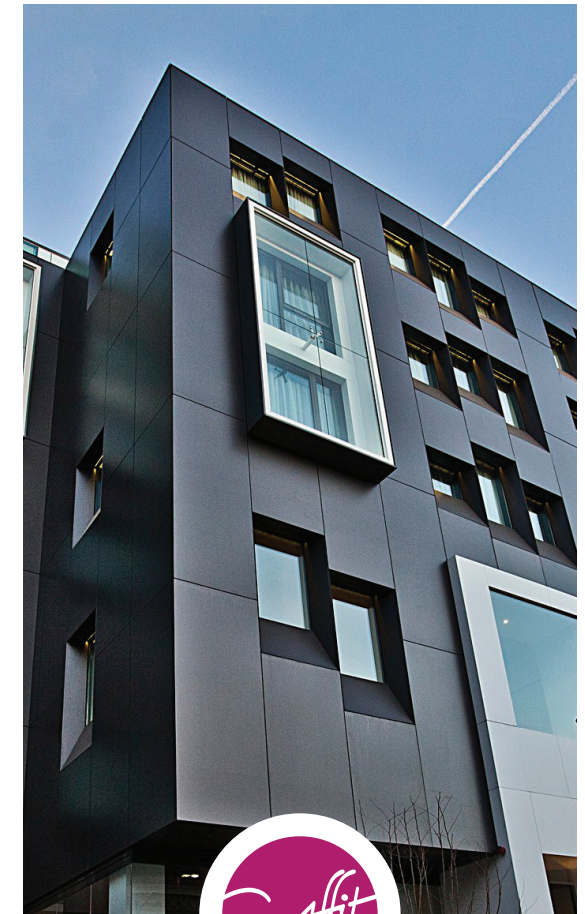


4. Entertainment and sports

Relax zone

- ✿ Our maintenance and hygiene teams are strictly following all regulations and requirements for safe use of the pools in accordance with the national health authority rules.
- ✿ For your safety and comfort we have placed sunbeds around the pool in accordance with the national health authority requirement for social distancing.
- ✿ Fitness equipment, accessories, sport facilities and all contact surfaces are disinfected regularly by our team.
- ✿ **Please use the disinfectant from the dispensers in the relax zone.**
- ✿ All massages and treatments require pre-booking in order to ensure the sanitization and disinfection of the room.
- ✿ Up to 2 guests are allowed in the gym at the same time after making an appointment at the hotel reception or by dialing 9 from your room.

✿ Bear in mind that group sports exercises with direct body contact are not allowed.



**Taking care of
your well-being**

Graffit Gallery Hotel

Dear guests,

Your health well-being is our main priority. We support the efforts to prevent the spread of COVID-19, and we kindly ask you to familiarize yourselves with the measures taken in Graffit Gallery Hotel to protect you and us. We are counting on your support, and we thank you that you follow all self-preservation requirements and keep the needed social distance.



1. Reception services.

- ✿ Our associates are trained and follow all measures to ensure the highest hygiene and infection prevention, and are wearing protective masks and attributes to ensure yours and their safety.
- ✿ With care for your health and safety, your body temperature will be measured upon arrival via a wireless thermometer.
- ✿ We kindly ask you to check in groups of maximum two people at a time, except when you have a larger family.
- ✿ If possible, please settle all invoices and bills via a debit or credit card. We have ensured contactless payment on all terminals.

✿ Please carry your room cards with you at all times.

✿ **If you feel any unwellness during your stay, or notice any rise in your body temperature, fever, cough, difficulty breathing, muscle ache, sore throat or running nose, please stay calm, remain in your room and contact reception immediately. Our associates are trained and will contact the designated health services.**



2. Seating areas.

- ✿ We maintain the highest hygiene standards in all areas, and we disinfect all surfaces on a regular schedule, following all requirements of the national health authority. Wearing of a protective mask indoors is observed.
- ✿ We kindly ask you to limit the use of elevators or to wait for the next one so that there are no large groups of people in them. All stairs are open, and can be used to reach your room.
- ✿ The gathering of large groups of people in the lobby area and public spaces is not permitted. Should this happen, you will be asked by one of our associates to keep the required social distancing.



3. Food & Beverages.

- ✿ Our associates are wearing protective masks and other attributes, and will prepare and serve your order in the most protected environment, by following all requirements of the national health authority.
- ✿ Please bear in mind that our Food & Beverage outlets work with reduced capacity in order to ensure the required social distancing. Up to 6 people are allowed at one table.
- ✿ **Please use the disinfectant from the sensor activated dispensers, when you visit the restaurant.**
- ✿ Please wear mask and protective gloves when you use the buffet.
- ✿ Our associates are cleaning and disinfecting all chairs, tables and surrounding after every guest.
- ✿ Please do not allow unneeded movement between the tables to yourself or your family members.